Close Case

The last step in the verification process is to close the case once E-Verify displays a final case result. The redesigned E-Verify features easy-to-follow steps for closing a case with clear instructions to guide you.

There are two steps to closing the case. First, E-Verify asks you whether the employee whose case you are closing still works for the company. Your answer and the status of the case determine the case closure statements displayed on the next screen.

If a case is closed as invalid, it does not void the case or change the case result. A case closed as invalid will still display the last case result even though it has been closed.

Cases closed before June 13, 2010, retain the old case closure codes.

Old Case Closure Codes	New Case Closure Statements
Resolved Authorized	The employee continues to work for the employer after receiving an Employment Authorized result.
Resolved Unauthorized/Terminated	The employee was terminated by the employer for receiving a Final Nonconfirmation result.
	The employee was terminated by the employer for receiving a No Show result.
	The employee was terminated by the employer for choosing not to contest a Tentative Nonconfirmation.

Self Terminated	The employee voluntarily quit working for the employer.
	The employee was terminated by the employer for reasons other than E-Verify.
Invalid Query	The case is invalid because another case with the same data already exists.
	The case is invalid because the data entered is incorrect.
Employee Not Terminated	The employee continues to work for the employer after receiving a Final Nonconfirmation result.
	The employee continues to work for the employer after receiving a No Show result.
	The employee continues to work for the employer after choosing not to contest a Tentative Nonconfirmation.

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